

Report of the Director of Housing and Adult Social Services

2007/8 Service Plans and Budget 2nd Monitor report

Purpose of Report

1. To advise the Executive Members of progress against the service plan targets for housing and adult social services and the projected financial outturns for 2007/8 based on second quarter results.

Performance Overview

2. This report gives an overall summary of performance with more detail for each service plan area set out in the annexes. These cover:
 - ❑ Housing Revenue Account (Landlord services)
 - ❑ Housing General Fund
 - ❑ Corporate Services
 - ❑ Older People and Physical Disability
 - ❑ Mental Health
 - ❑ Learning Disabilities
3. The annexes show progress in relation to the key objectives (Critical Success Factors) and the performance targets as well as a more detailed breakdown of expenditure. (Where performance figures are only available annually they are not shown in the quarterly updates.) Some of the highlights are set out below in this summary report.
4. There are some transitional issues associated with analysing adult social care data from the new Frameworki system that replaced ISIS after the first quarter. There has been a recent software upgrade and at the time of publication not all the data was validated and available. Consequently, for this monitor, a composite data set for adult social services has been produced rather than for each service plan (Annex 7). Similarly, we do not yet have a breakdown of the key human resources performance by service area so one departmental set of figures has been produced.
5. Performance on **Housing Landlord services** – there has been continued improvement on letting empty homes beyond the target for this year with the average now less than 20 days; average times to complete urgent and

non-urgent repairs have continued to reduce; we are on course to hit the target for rent recovery. The revised tenants' satisfaction survey is currently underway and interim results will be available in the New Year.

6. In relation to **Housing General Fund activities** – the development of 19 'eco excellent' homes is underway on 5th Avenue and Victoria Way; the development partner for the redevelopment of the 100 Discus Bungalows has been agreed (Tees Valley/York Housing Association/Southdale Homes) which will ultimately result in 60 new bungalows, 40 extra care sheltered homes, 49 other affordable homes and 49 homes for sale on the open market.
7. In terms of **Corporate Services** – there has been agreement to adopt the Health and Safety Executive's Stress Management Standards in our work on reducing staff absence; work on other issues has resulted in a significant overall reduction in sickness absence so far this year; agreement has been reached with North Yorkshire and York Primary Care Trust and the York Practice Based Commissioning Group on the shared priorities for joint working.
8. In terms of **Adult Social Services** – the number of 'reimbursable' days associated with delayed discharges from acute hospital beds (i.e. delays attributable to the council's responsibilities) have fallen since the first quarter; the transfer of home care customers in the West area to the fourth long term care provider (Riccall Care) was achieved within timescale; the second phase of the Mental Capacity Act changes have been implemented; numbers of wardens call customers are increasing significantly; work has begun with NYYPCT on an overarching mental health commissioning strategy; a positive inspection was carried out by the Health Care Commission of the Oak Rise Assessment and Treatment Centre for people with a learning disability; work continues on the development of personalised plans for all customers using Huntington Road and Yearsley Bridge day centres with feedback to customers and their families due to be completed in December.
9. There are concerns about some of the Quarter 2 performance indicators related to adult social services. The reduction in the number of people receiving direct support from the council has had an impact on the figures in the scorecard at Annex 7 and the proportion of intensive care related to the population as a whole. However, there is still some validation needed of the figures now loaded on to Frameworki and so the end of year position may be different.
10. The annual performance assessment of adult social care for 2006/7 was embargoed until 29th November and will therefore be reported formally to the January meeting. A verbal report on the star rating will be given at this meeting.

Financial overview

11. **Housing Revenue Account** - The original 2007/08 budget reported to members on 11th December 2006 had a working balance of £5,453k. After a number of budget adjustments, including the allocation of recharges and insurances, the balance on the HRA is now estimated to be £5,641k. This

review indicates a net overspend of £64k which, together with the budgeted balance of £5,641k, now gives a total estimated balance on the HRA of £5,577k.

12. **Housing General Fund** - The original budget estimate for Housing General Fund approved by Members was £1,202k. After approval of savings and growth and other approvals including insurance and recharge adjustments, the approved Housing General Fund budget is now £1,302k. This review indicates a forecast underspend of £15k compared to the approved budget of £1.3m.
13. **Adult Social Services** - The original budget estimate for Adult Social Services approved by Members was £32.3m. After approval of savings and growth and other approvals including insurance and recharge adjustments, the approved budget is £34.2m. This review indicates an overspend of £262k compared to the approved budget of £34.2m, an increase of 0.8%.
14. **Growth and Savings** - As part of the budget process members agreed growth items across Housing & Adult Social Services of £1,720k. In order to balance the council's overall budget, savings of £1062k were also agreed. This review indicates that all growth and savings are currently on target with the exception of the savings in Learning Disability Services.
15. The Director has been given delegated authority to transfer available resources of up to £100k from one budget heading to another within the agreed delegation scheme. Individual budget holders use these virement rules so that any avoidable overspends can be met by identifying, or curtailing expenditure within other budget heads. Virements to report within this quarter are as follows:

	Description	Variation £'000
	Virements within HASS to reflect current spending pressures	-176
	• Corporate Services	+65
	• Housing	+91
	• Learning disabilities	-8
	• Mental health	+28
	• Older People & Physical Disabilities	

16. The first monitoring report presented to members on the 10th September 2007 reported a net general fund overspend of £173k. The overall departmental position is now a projected, net general fund overspend of £247k. The Departmental Management Team will be working to bring the overall General Fund expenditure back within budget by the end of the year – which should be achievable given the low percentage of overall spend that the projected overspend represents.

17. However, Members should note the continued pressures in Learning Disabilities due to the increase in both the number of customers (young people coming into adult services and older people living longer) and the complexity of their needs. This trend is set to continue for the foreseeable future and is a part of a national pattern (an 11% increase in the number of adults in England with a learning disability is expected in the period 2001 to 2021). Ways of accessing income from alternative sources, e.g. Independent Living Fund and NHS Continuing Care, are currently being used with some success by the learning disabilities team. However, it is very unlikely that this will bring the service back within its overall approved budget.
18. It is also worth noting that whilst the overall position is a significant improvement on the position in previous years, it is dependent on some areas under spending. Should these under spends not be achieved the departmental overspend could increase above the figures quoted here. The budgets will continue to be monitored closely to identify any problems at an early stage.
19. As part of the 2007/08 budget report a possible contingency item for £280k was identified in respect of the repayment of customer contributions towards health care costs. It was expected that the formal request for contingency would be included in this monitoring report however the final costs are not yet known. Once all the work has been completed on the assessment of individual customers the additional cost and contingency request will be reported to the Executive.

Consultation

20. There has not been any specific consultation on this report but elements of the service plans will have been consulted upon.

Options

21. Options are not part of this report which is intended to set out the summary position after the second quarter of 2007/8.

Corporate Priorities

22. The service plan reflects many of the council objectives and priorities, and many of the actions related to council objectives and initiatives. Specific links can be made to the following:

“Outward facing”

- Improve the actual and perceived condition and appearance of city’s streets, housing estates and publicly accessible spaces
- Reduce the actual and perceived impact of violent, aggressive and nuisance behaviour on people in York
- Improve the life chances of the most disadvantaged and disaffected children, young people and families in the city

- Improve the quality and availability of decent affordable homes in the city
- Improve the health and lifestyles of the people who live in York, in particular among groups whose levels of health are the poorest.”

“Improving our organisational effectiveness”

- Improve our focus on the needs of customers and residents in designing and providing services
- Improve the way the Council and its partners work together to deliver better services for the people who live in York

Implications

Financial

23. These are set out in paragraphs 10 to 18 above. Financial regulations require a detailed explanation of any budget variation in excess of £50k and those above £10k where the variation is greater than 2% above the budget heading. A detailed financial analysis of each service plan is set out in the attached annexes to the report.

24. **Other Implications**

Human Resources (HR)

None arising specifically from this report.

Equalities

None arising specifically from this report.

Legal

There are no immediate implications to report.

Crime and Disorder

There are no immediate implications to report.

Information Technology (IT)

None arising specifically from this report.

Property

None arising specifically from this report.

Other

None

Risk Management

25. This report focuses on high level issues that the Executive Members should be aware of and therefore does not analyse more detailed risks that would be dealt with through service planning.

Recommendation

26. That the Executive Members

- note and comment on the content of this report and
- agree the virement between £100k and £250k outlined in paragraph 15.

Reason : So that the Executive Members are briefed on the projected performance and financial outturns for adult social services based on the second quarter of 2007/8.

Author:

Bill Hodson
Director of Housing and Adult
Social Services
Tel. 554001.

Chief Officer Responsible for the report:

Bill Hodson
Director

Report Approved

Bill Hodson
Director

Date 14thNovember 2007

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Date 14thNovember 2007

Specialist Implications Officer(s)

None

Wards Affected: *List wards or tick box to indicate all*

All

For further information please contact the author of the report

Background Papers: None